



# 2026 National Urgent Care Centers Summit

*Driving Operational Excellence, Financial Sustainability, and Scalable Growth in Urgent Care –  
Preparing Urgent Care for the Next Generation of On-Demand Healthcare*

**April 27 – 28, 2026 • The Roosevelt, A Waldorf Astoria Hotel • New Orleans, LA**

## **Overview**

The 2026 National Urgent Care Centers Summit convenes leaders, clinicians, operators, policymakers, and industry partners from across the country to examine the evolving role of urgent care in today's healthcare landscape. As demand for timely, accessible, and high-quality care continues to rise, urgent care centers remain essential to expanding access and improving patient outcomes.

This premier forum explores key operational, clinical, and strategic challenges facing urgent care organizations, while highlighting practical solutions and emerging best practices. Attendees will gain actionable insights into clinical efficiency, patient experience, reimbursement and regulatory trends, technology adoption, and scalable models of care.

Through expert-led keynotes, dynamic panels, and real-world case studies, the 2026 National Urgent Care Centers Summit promotes collaboration and knowledge-sharing among industry leaders shaping the future of on-demand healthcare. Participants will leave with practical strategies, fresh perspectives, and valuable connections to support performance, quality, and sustainable growth.

## **Intended Audience**

**From Urgent Care Centers, Hospitals, Health Systems & Providers:**

*Chief Executive Officers, Chief Medical Officers, Chief Clinical Officers, Chief Operating Officers, Chief Financial Officers*

*Also, Vice Presidents, Directors, Managers & Executives of:*

- Urgent Care
- Ambulatory Care
- Medical Management
- Utilization Management
- Quality
- Appeals Management
- Patient Financial Services
- Patient Care
- Nursing
- Hospitalists
- Billing
- Medical Records
- Operations
- Strategy
- Nursing
- Emergency Medicine
- Virtual Care
- Case Management
- Care Management
- Denial Management
- Compliance
- Admissions
- Patient Flow
- Emergency Department
- Managed Care
- Coding
- Risk
- Finance
- Clinical Documentation
- Physician Assistants

*Also of interest to Health Plans, Payers, Employer Plans, TPAs, Managed Care Organizations  
Healthcare Consultants, Solution Providers, Vendors, Purchasers, Physician Groups, Behavioral Health  
Centers, Healthcare Technology Innovators, Data Analytics Providers, Pharmacy Benefit Managers,  
Disease Management Organizations, Home Health Care Companies, Third Party Administrators,  
Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies,  
Enrollment Brokers and More!*

**Preliminary Agenda**

*(Topics Subject to Change Based on Final Speaker Presentations)*

**Day One – Monday, April 27, 2026**

7:15 *Conference Registration & Networking Breakfast*

8:00 *Chairperson's Opening Remarks*

**8:15 Urgent Care's Role in Managing Emergency Department Overcrowding**

**9:00 AI-Driven Triage, Clinical Decision Support, and Documentation in Urgent Care**

9:45 *Networking Break & Refreshments*

**10:15 Site-of-Care Optimization and Shifting Acuity in Urgent Care Settings**

**11:00 Urgent Care and Emergency Department Collaboration**

**11:45 Value-Based Care Opportunities and Risk-Sharing Models for Urgent Care**

12:30 *Luncheon for All Attendees & Speakers*

**1:30 Retail Health, Employer-Based Care, and Competitive Market Disruption**

**2:15 Panel Discussion: Operational Efficiency in High-Volume Urgent Care Settings**

3:15 *Networking Break & Refreshments*

**3:45 Integrating Behavioral Health Screening and Services in Urgent Care**

**4:30 Urgent Care's Role in Employer Health & Workforce Productivity**

5:15 *End of Day One*

**Day Two – Tuesday, April 28, 2026**

7:15 *Networking Breakfast*

8:00 *Chairperson's Recap of Day One*

**8:15 Optimizing Patient Flow and Reducing Wait Times**

**9:00 Expanding Services: Imaging, Occupational Health, and Specialty Care**

*9:45 Networking Break & Refreshments*

**10:15 Patient Experience, Access, and Consumer Expectations within Urgent Care Centers**

**11:00 Tele-Urgent Care and Hybrid Care Models**

**11:45 Remote Monitoring and Follow-Up After Urgent Care Visits**

*12:30 Conference Concludes*

**Workshop Session**

Monday, April 27, 2026 • 5:30 p.m. – 7:30 p.m.

**The Key Components to Implement & Sustain a Viable Urgent Care Center**