

# 2025 National Medicare Advantage Conference

Implementing Successful Strategies that Focus on Member Enrollment, Revenue Enhancement, Medical Management, Compliance and Operations!

November 17 – 18, 2025 • Caesars Palace Hotel • Las Vegas, NV

#### **Overview**

Medicare Advantage is currently facing unprecedented challenges. The changes and cuts for Medicare Advantage have ushered in a much tougher climate for health plans. The cuts render revenues challenging and margins tight. It's more important than ever in this era of pay for performance that medical management, operations, customer service and the financial side all work together to both advance the metrics needle for Star Ratings and provide actual value-based services and improved outcomes. How to run a tighter ship to protect margins, provide real outcomes, and increase your plan payments?

The 2025 National Medicare Advantage Conference promises to set standards within the industry, and will prove to be a game changer for leaders, experts, as well as policymakers involved within Medicare Advantage. In addition to having a strong focus on the larger issues facing Medicare Advantage – such as quality improvement, member acquisition/retention, profitability enhancement, compliance, etc. – the conference will feature topics focused on Product Development, Innovation and Value-Based Healthcare.

In this premier event, we bring together leaders and innovators to share their insights and offer solutions on the abundant challenges facing Medicare Advantage. By attending the 2025 National Medicare Advantage Conference, you will learn what others in your industry are doing to be better prepared for the challenges that lie ahead in 2026.

#### **Intended Audience**

From Health Plans, Medicare Advantage Plans & Managed Care Organizations:

Chief Executive Officers, Chief Operating Officers, Chief Financial Officers, Chief Marketing Officers, Chief Medical Officers, Chief Strategy Officers, Chief Pharmacy Officers & Chief Information Officers

Also, Presidents, Vice Presidents, Directors & Managers of:

- Medicare
- Star Ratings
- Senior Products
- Quality Improvement
- Marketing
- Managed Care
- Compliance
- Care Management
- Operations
- Strategy
- Business Development
- Regulatory Affairs
- Risk Management
- Utilization Management

- Medicare Stars
- Medicare Advantage
- Government Programs
- Data & Analytics
- Value-Based Health
- Sales
- Medical
- Product Development
- Finance
- Quality
- Pharmacy
- Disease Management
- Community Health
- Network Management

• Business Development

• Pharmacy

This program is also geared towards Hospitals & Health Systems, Vendors, Healthcare Consultants, Solution Providers, Pharmacy Benefit Managers, Disease Management Organizations, Third Party Administrators, Pharmaceutical & Medical Device Companies, IT & Business Process Outsourcing Companies and Enrollment Brokers

## **Preliminary Agenda**

(Topics Subject to Change Based on Final Speaker Presentations)

# Day One - Monday, November 17, 2025

7:15	Conference Registration & Morning Breakfast
8:00	Chairperson's Opening Remarks
8:15	The Future of Medicare and Its Impact on Your Medicare Advantage Strategy
9:00	Medical Management, Operations and Utilization: How to Work Towards a Value-Based Model for Medicare Advantage Plans
9:45	Networking Break & Refreshments
10:15	What Medicare Advantage Plans Should Do to Achieve and Maximize Profitability in a Changing Market
11:00	Developing a Competitive Medicare Advantage Design and Pricing Structure that is Appealing to Current and Potential Members
11:45	Best Practices for Provider and Payer Relationship on Medicare Advantage
<b>11:45</b> <i>12:30</i>	Best Practices for Provider and Payer Relationship on Medicare Advantage  Luncheon for All Attendees & Speakers
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12:30	Luncheon for All Attendees & Speakers  Engaging Physicians: Innovative Processes and Communications for Medicare Advantage
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12:30 1:30	Luncheon for All Attendees & Speakers  Engaging Physicians: Innovative Processes and Communications for Medicare Advantage Plans  Panel Discussion: Expanding Value-Based Healthcare within Medicare Advantage
12:30 1:30 2:15 3:15	Luncheon for All Attendees & Speakers  Engaging Physicians: Innovative Processes and Communications for Medicare Advantage Plans  Panel Discussion: Expanding Value-Based Healthcare within Medicare Advantage  Networking Break & Refreshments  Developing a Robust and Comprehensive Compliance Program within Medicare Advantage

## Day Two - Tuesday, November 18, 2025

7:15 Networking Breakfast

End of Day One

5:15

- 8:00 Chairperson's Recap of Day One
- 8:15 Regulatory Updates to Utilization Management and their Impact on MAOs
- 9:00 Charge-Up Your Medicare Advantage Customer Service for Improved Service, Metrics and Retention
- 9:45 Networking Break & Refreshments
- 10:15 Reducing Costs and Readmission Rates with Holistic Approach to Medical Management for Medicare Advantage
- 11:00 Effectively Integrating Clinical Management with Financial Management for Medicare Advantage
- 11:45 Developing Effective and Compliant Models of Care Such as Medical Home and Hospice within Medicare Advantage
- 12:30 Conference Concludes

#### **Workshop Session**

Monday, November 17, 2025 • 5:30 p.m. − 7:30 p.m.

Monitoring & Auditing 101 for Medicare Advantage Plans: Staying out of the CMS Crosshairs